



SafeLine

A next a next-generation POTS replacement solution that is more reliable, scalable, and affordable than traditional copper-based solutions, making it ideal for mission-critical applications.

SafeLine is one of the only POTS replacement solutions fully compliant with the FCC's new mandates and the decommissioning of copper phone lines by all major carriers, making it the perfect choice for organizations looking to upgrade from their analog infrastructure.

SafeLine is the complete Analog FLS Replacement toolkit for your business to upgrade your old copper lines.

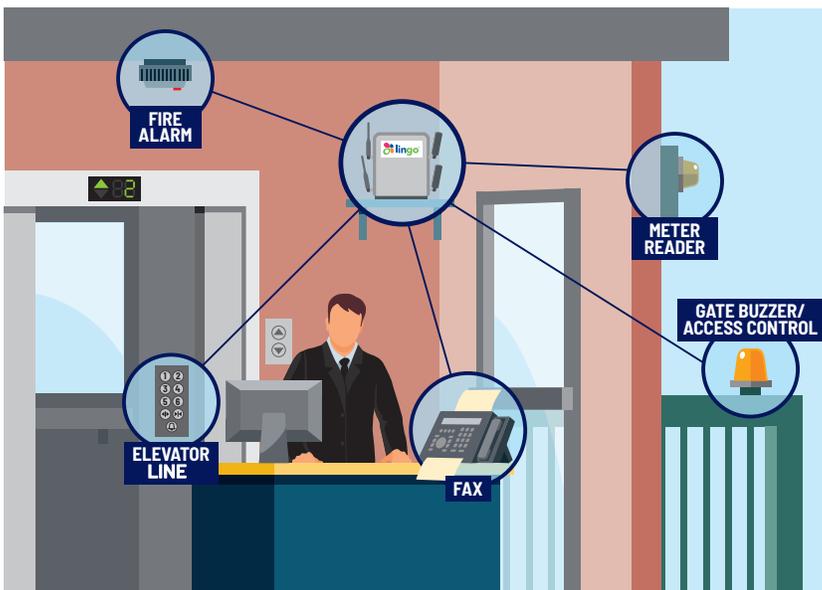
Lingo has been supplying the traditional Plain Old Telephone Service (POTS) Lines to businesses like yours for over a quarter of a century, but this new SafeLine technology provides key benefits over traditional copper lines:

- All of your Life Safety needs of your business are now provided as a new Managed Service with 24 X 7 X 365 Real Time Monitoring of all your Alarm, Elevator, Access Control and Fax lines.

- Real-time Back-Up Wireless Broadband (at additional cost) can be provided to best ensure round the clock availability of your most critical services when most needed.

- Real-time battery backup in the case of office electrical power outages.

- SafeLine meets all the State and Federal standards, codes and certifications to provide lines for Fire Alarms, Security Alarms, Elevators, Access Control, and Fax.





SAVE COSTS TO PROTECT YOUR MOST IMPORTANT LINES FOR COMMUNICATION

- SafeLines can be much lower in price than current expensive old-fashioned Plain old Telephony (POTS) Lines, whose service costs have recently escalated
- All these Alarm, Monitoring, and Fax lines use Voice over IP (VoIP) technology that can share your current wired broadband circuit to carry traffic between the public telephone network, your office and Lingo data center servers, needing no additional circuits
- Low cost Wireless back-up of all your SafeLines is included



STAY SAFE - 24 X 7 X 365 REMOTE MONITORING, CONTINUOUS POWER SUPPLY AND BACK-UP TELECOMS

- All your brand new IP lines will remain active 24 Hours a Day
- Our 24X7 NOC operation monitors all your SafeLine services live 24X7X365
 - Automatic Failover to wireless service if there is a telecoms outage on your own wired broadband connection
 - Extended of battery backup if there is a telecoms outage or power outage at your premises

Copper telephone lines have delivered great quality low cost voice service and monitored life-critical alarms in business premises for more than a century! But the demands on your business have never stopped escalating! 24X7 alarm monitoring cannot be allowed to be interrupted by telecom or power outages. Business does not wait for successful credit card transaction processing, timely communication by Fax, real time system, camera or sensor data. That's why you need SafeLine today!
Save Money and Stay Safe!



Frequently Asked Questions

Why can't I just keep my copper phone lines? You can, but you'll be paying too much to outdated, lower quality services. Plus, copper phone lines are being removed from Central Offices by the underlying carriers. Eventually, copper phone lines will no longer be available. Costs of providing copper line service are escalating!

Are the new lines as reliable? The new technology is protected by battery power back-up in the event of office power outages and the new VoIP lines also have automatic wireless back-up in the event of a telecom outage of the Customer's wired broadband connection. Also, our Network Operations Center monitors all SafeLines 24X7, to fix issues proactively if they occur.

Will my fax machine still work? Most modern fax machines meet the T.38 telecoms standard. All these machines should be compatible with SafeLine. If not, Lingo can offer Cloud Fax service.

Will my service go down during installation? Momentarily, we will have to switch over service to the new SafeLines. We will agree a time for this changeover to occur.

Here are the full range of SafeLines available

Security Alarm – for all alarm and sensor lines other than Fire

Fire Alarm – for true fire alarm lines connected directly to the fire panel

Elevator – for all Elevators lines

Point of Sale – for point of sale payment machines

Pump - for data monitoring and payment machines associated with gasoline or other liquid or gaseous substances in tanks or pumps on the premises, where the lines are delivered close to pumps or tanks.

ATM - Automatic Teller Machines (ATM) and other data transaction lines located in the main office or store at the premises that are not Point of Sale

Access – for pool and gate/access lines outside the building premises

Fax – for fax use only. Please note that not all fax machines will work with SafeLine Fax. (Our Lingo Cloud Fax can be ordered instead for a completely cloud-based fax solution as an alternative, if your fax machine is not compatible.)

Ordering SafeLine

To upgrade your current copper voice lines to SafeLine, we need to know the following information for each business premise location. Your Lingo Customer Care representative or Account Manager will partner with you on this:

Phone Number	Use of Line	Need to Keep Number?	For Calling 911?	Features	Additional Information Needed
123-456-1234	Fire Alarm	No	No		Make and Model of Alarm Unit and Phone Number Called by Alarm Unit
123-456-2345	Security Alarm	No	No		Make and Model of Alarm Unit and Phone Number Called by Alarm Unit
123-456-3456	Elevator	No	Yes	Ringdown	Make and Model of Elevator and Hotline Phone Number Called by Elevator
123-456-4567	Point of Sale	No	No		
123-456-5678	ATM	No	No		
123-456-6789	Fax	Yes	No		Make and Model of Fax Machine
123-456-7891	Voice	Yes	Yes	Voicemail, Hunt	
123-456-8901	Access	No	No		Description of phone line location external to building eg pool, gatehouse

We just need to know your phone numbers, what each line is used for, whether you need to keep your current phone number, and whether this phone line might be used to call 911 for first responders to be summoned if needed. Make and model numbers and phone numbers called by alarms and elevator phones today are also needed. Knowing your fax machine details is helpful for us to advise or learn of machine compatibility with SafeLine, as fax machines generally need to meet the T.38 industry standard for them to work with SafeLine.