

Senior Living Facilities

☑ Situation

Two existing senior centers averaging around 200+ residents in each were previously installed with unsatisfactory internet & phone services. When a third facility was constructed, the property developers wanted a new option for service. They solicited the opportunity via Intelisys to Busker Communications (BCI), a full-service integrator who then engaged Lingo.



☑ Solution

Lingo worked collaboratively with this client to help update and improve its communication services by:

- Lingo delivered 67 net new VoIP lines on site with equipment that was already pre-configured
- Installed a combination of hosted PBX and integrated voice phone lines.
- Implement consistent equipment and reporting across 167 locations.
- Provide a dedicated team with client knowledge to address needs/requests as needed.

"In a short amount of time, we've been able to accomplish a lot, the most important being building a solid and collaborative relationship. We told them what we would do, and we did it. It sounds simple, but not all companies deliver as promised. At Lingo, there's nothing more important!"

ACCOUNT MANAGER,
Lingo

☑ Result

By providing full-service telecommunications solutions, Lingo was able to deliver advanced communications technology and improved telecom management.

- Migrated 387 lines in four months.
- Investigated and consolidated inventory to only include actual, viable lines
- Decreased costs by eliminating disconnected/unused lines
- Convenience of single-source, responsive client service.