

Unlocking the Power of MBA

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Unlocking the Full Power of MBA

Today's Topics

- Accessing MBA
- Account Management
- Billing
- Reporting
- Orders & Status
- VoIP
- Help & Support



Customer Sign Up

1. Go to <https://www.mybullseyeaccount.com>



[Sign In](#) [Sign Up](#)

Email

Password

[Forgot password?](#)

2. Click the **Sign Up** tab and then select Customer.
3. Complete the form & click **Sign Up**.

Note: Upon clicking Sign Up, you will receive immediate emailed instructions on how to activate your new account. This email will come from **MBA@BullsEyeTelecom.com**. If you have a spam filter, please either clear this sender as “safe” or check your filter for the activation email.

Partners: Contact partnersupport@bullseyetelecom.com for MBA access.



[Sign In](#) [Sign Up](#)

Customer No is your parent account number on the first page of your invoice.

User Type

☒ Customer ☐ Partner

First Name Last Name

Email Confirm Email

Phone Number Company

Password Confirm Password

Password recovery questions
What is the food you least


Password recovery answer

Customer No. Billing ZIP/Postal Code

[Sign Up](#)



Account Profile

002X3X7

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DASHBOARDACCOUNTBILLINGREPORTINGORDERSVOIPHLP

PROFILE

Email

test9@bullseye.com

First Name

Bullseye

Last Name

Test

AppID

0015

Phone

24878425

Enter Current Password

Enter New Password

Confirm New Password

Password recovery questions

What is the food you least liked as a child?

Password recovery answer

Reset Form

Additional Accounts

Update Profile

Bullseye

Profile

Linked Accounts

Sign Out

LINKED ACCOUNTS

Details	AppID	Customer Name	Customer State	Customer Status	Primary Phone
View Details	00002AX	BullsEye	MI	Active	2487842500

ADDITIONAL ACCOUNTS

If you have multiple parent accounts that are not in the same hierarchy, you can add them below to access all accounts with one login.

AppID/Customer No.

Billing ZIP Code

Add

Access these accounts from the Linked Accounts page under the Profile menu.

00002AX

- Update information
- Change your password
- Add additional parent accounts to your profile



Account Menu - Sub Accounts

Dynamic filters to quickly find the desired location.

002X3X7

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DASHBOARDACCOUNTBILLINGREPORTINGORDERSVOIPH

Sub Account

Summary

Sub Accounts

Services

File Bin

Account Profiles

You can click on the history link for the corresponding sub account.

Company Name	AppID	Location No.	Phone No.	Status	Invoice	CDR	Parent
Filter	Filter	Filter	Filter	Filter Active	Filter		Filter
Demo Company - 107604	4X2X6X7	107604	9786898510	Active	Not Available	View CDR	002X3X7
Demo Company - 106004	6X2XDxE	106004	9782514307	Active	Not Available	View CDR	002X3X7

Sub Account Preview

View Child Account

AppID: 3X2X6XD

Company Name: Demo Company - 025154

Location No: 25154

Current Charges: \$0.00

Primary Contact: Jane Doe

Title: Mr

Email: email@address.com

Primary Phone: (248) 784-1111

Cell: (248) 784-3333

Fax: (248) 784-4444

Service Detail Summary

Voice	Data Connectivity	Managed Services
9	0	0

Sub Account Preview with Service Detail Summary

9703772944

Active

Service Numbers

24X78X1759

24X78X2949

24X78X2999

Preview Active Service Numbers

[DASHBOARD](#) [ACCOUNT ▾](#) [BILLING ▾](#) [REPORTING ▾](#) [ORDERS ▾](#) [VOIP ▾](#) [HELP ▾](#)

Invoices

[Invoices](#)[Payments](#)

Invoices and call detail records will be available a few days after your bill cycle run. If your account is parent pay and your invoices transfer to your corporate account, you will see a \$0 amount due. [How to read Invoice](#)

Invoice Date	Amount Due	Invoice	CDR
11/01/25	\$61,327.85	33749181	Not Available
10/01/25	\$64,259.80	33479232	Not Available
09/01/25	\$64,487.02	33232265	Not Available
08/01/25	\$64,654.74	32928769	Not Available
07/01/25	\$61,327.85	32479237	Not Available

- Update your invoice method
- Sign up for invoice available email notification
- Request older files

Your current invoice billing method is Online Invoices


[Other Options](#)

To get notified when an invoice is available

[Sign Up](#)

For older files, please submit a

[Request](#)

002X3X7

[Feedback](#) [Contact Us](#) [Demo](#)

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Report Request

Manage Subscriptions

Report Request

Below you may submit a request to receive reports one time and/or sign up for a subscription. Report subscriptions can be managed under the reporting menu.


Email

demoaccount@bullseyetelecom.coi

Add Email

Add recipient email(s).

Account Management

Sample	Name	Description	Selection Parameters	One Time	Subscription	Frequency
	Inventory Services Report	Description		<input type="checkbox"/>	<input type="checkbox"/>	
	Activation Report	Description	Time Period 1 Month	<input type="checkbox"/>	<input type="checkbox"/>	

☒

Frequency

Daily

Weekly

Monthly

Select **One Time** and/or **Subscription** and **Submit**.

Click for report **Description**.

Click to download sample report.



Orders - Service Requests

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Good Morning, Demo!

Service Request

Order Status

New Location

Bulk Request

Service Request

Order Status

Submit Service Requests:
Additional Services, Modify
Features, Deactivations, etc.

Company Name ↑↓	AppID ↑↓	Location No. ↑↓	Status ↑↓	Phone No. ↑↓	Parent ID ↑↓
Filter	Filter	Filter	Filter Active ▾	Filter	Filter
Demo Company Inc.	002X3X7	600363	Active	248-784-2500	
Demo Company - 105958	EX2XAXF	105958	Active	2487841111	002X3X7

Orders in Process						
AppID	Company Name	Order ID	Order Flow	Start Date	FOC Date	Completion Date
002X3X7	Demo Company	145900	MACD POTS Miscellaneous	08/01/19	08/02/19	12/31/19
002X3X7	Demo Company	146231	MACD POTS Miscellaneous	08/06/19		
002X3X7	Demo Company	146274	MACD VoIP Line Deactivation	08/06/19		
002X3X7	Demo Company	146306	New Service - Analog Voice	08/06/19		
002X3X7	Demo Company	146570	New Service - Analog Voice	02/15/25		

Modify Features

Company Name: Demo Company - 016972 Customer No: FX2XAX4

Type of Change ▾
Modify Features

Additional Services

Disconnect Services

Modify Features

Move Service

Other

Modify

☐ Call Forward Busy

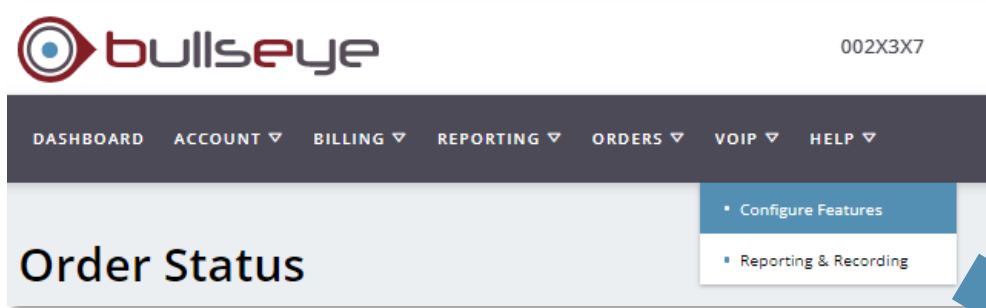
No Change

Add

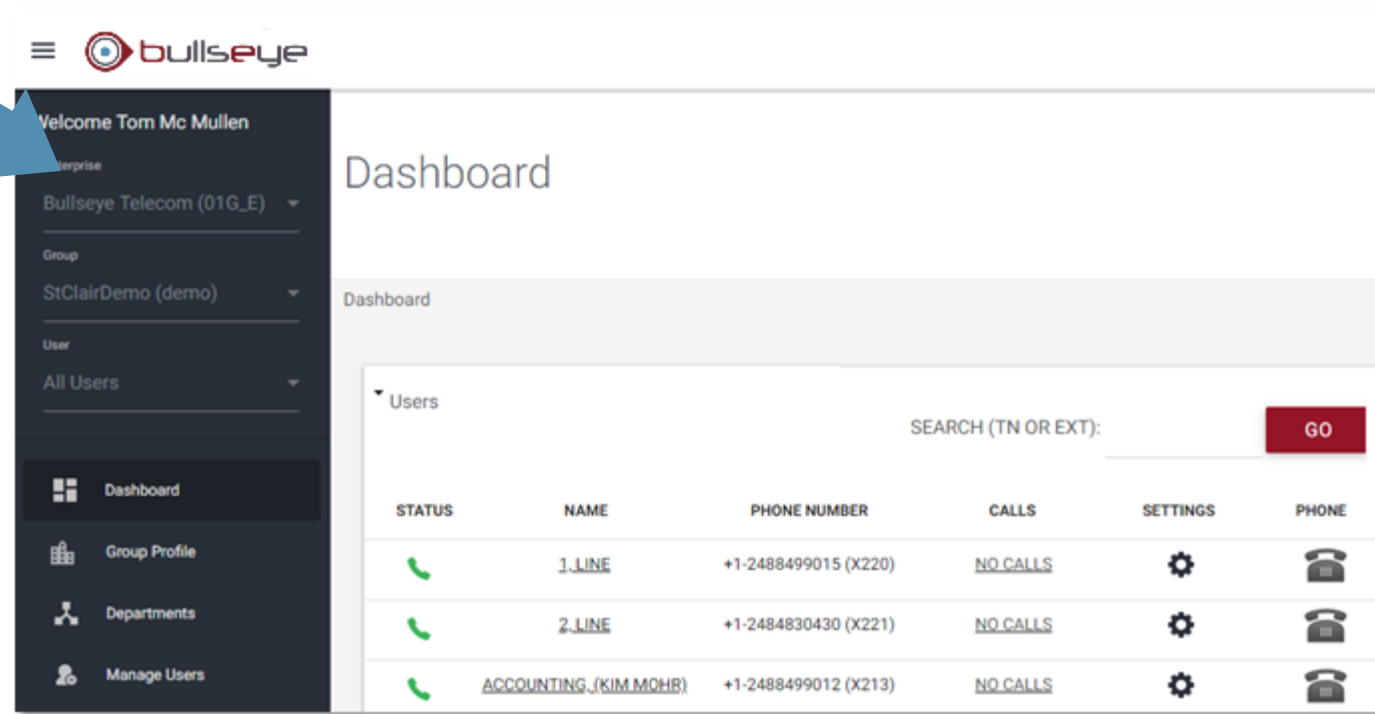
Remove

Modify

VoIP Menu



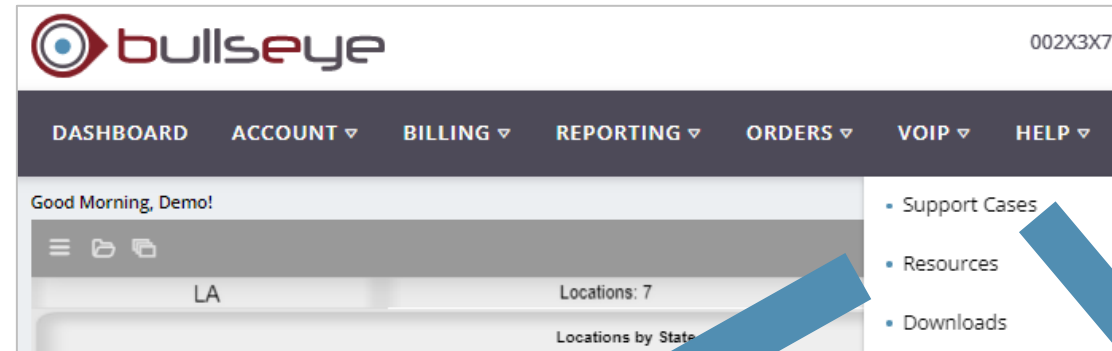
Log into the **VoIP** portal to **configure features**.



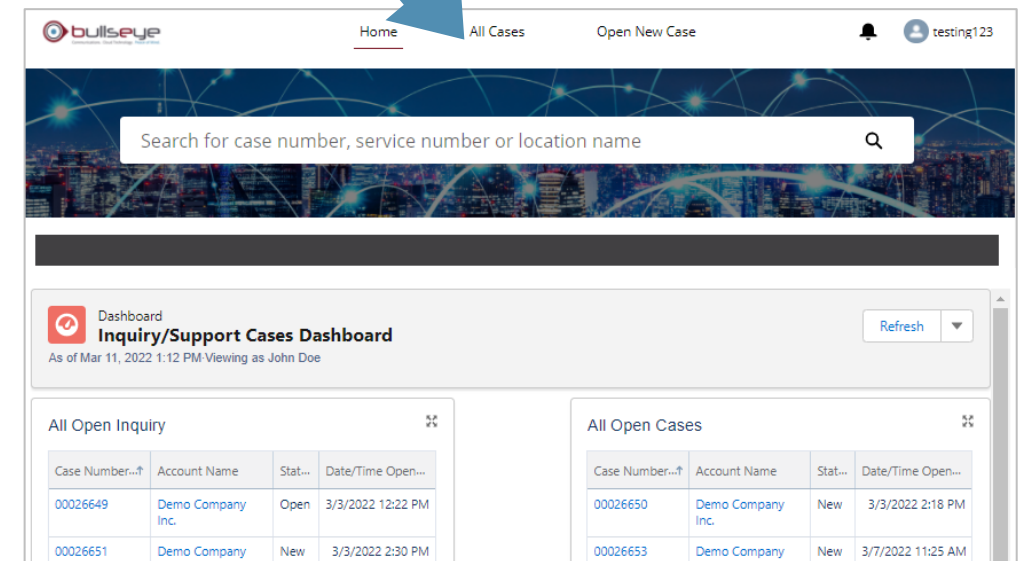
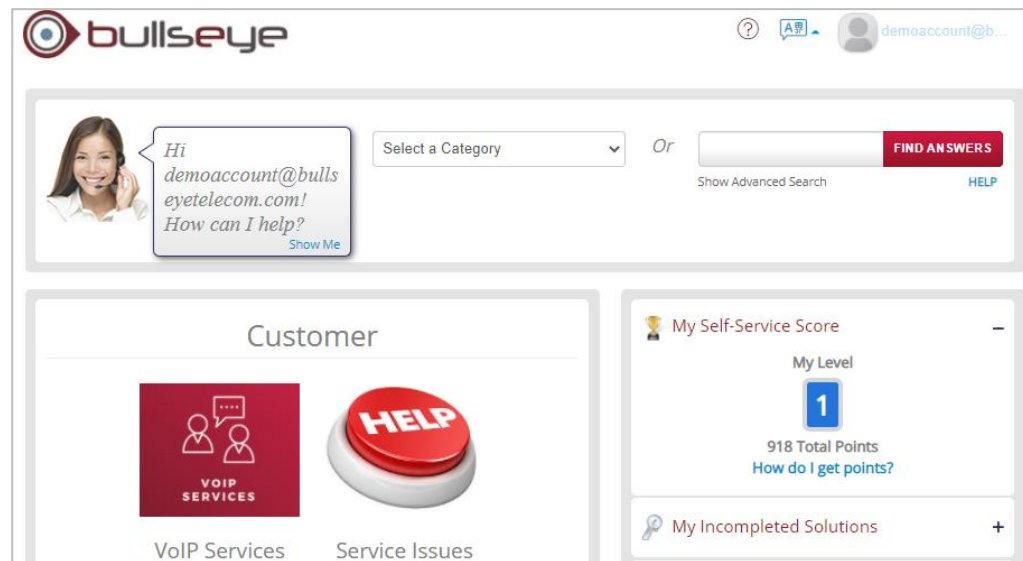


Help when you need it!

Access **Resources** such as training videos, guides, forms and more.



Submit a **Support Case or Inquiry** and check ticket status



Questions?

Thank You!

